



Kakera Villa Apartments Rarotonga, Cook Islands

To confirm a Kakera Villa Apartments booking please fill in this form, return by scanning and emailing to kakera@hotmail.co.nz

I wish to confirm my booking at Kakera Villa Apartments Rarotonga from the dates x_____ to the x_____ in Apartment x_____

a stay of No.x_____ nights at the nightly rate of NZ\$_____ (Please add any extra services required in the blue box below)

Deposit payment options: I (full name) x_____ have made a deposit of two nights rate charge into the following New Zealand or Australian bank account (plus NZ\$20 fee if depositing into the Australian account) or I have added my credit card details for this purpose.

1. NZ: Account Name: Melinda Morris-Ponga Bank: ASB Bank Account 12-3231-0492309-00 on (date) _____ with references _____
2. Australian : Account Name: A & M Ponga ANZ Bank Account 012756 181704372 on (date) _____ with reference _____

Note: When making a payments into our Australian account please email Kakera Villa Apartments for the conversion amount AU\$ to NZ\$ from our official currency converter. Payments into the Australian account also incurs a NZ\$20 fee, please add to total.

Debit from my credit card details I have supplied below: Card type: MasterCard / Visa all payments by way of credit card incur a 4% surcharge

Card holders Name: x_____ Card numbers: X_____

Card expiry date x_____ Card Signature: x_____ Security No: x_____

Please complete details: I have read & accept Kakera Villa Apartments Rarotonga Terms & Conditions. Signature: x_____

Phone & country code: _____

Extra services I wish to add	Rate	Days / people
Airport Transfers	\$25 adult \$15 Child	
Early in late out subject to availability	\$90 per service	
Air Conditioning (No available in Apt Fare)	\$29 per day	
Car, Motorbike, Pushbike	Quoted on request	

Kakera Villa Apartments Rarotonga Terms and Conditions apply valid to 31 March 2016 subject to change with notification.

Phone Mob: 0064 2102519378 Skype: aptskakera Email: kakera@hotmail.co.nz



Kakera Villa Apartments Rarotonga, Cook Islands

Kakera Villa Apartments Terms & Conditions

Confirming a booking with Kakera Villa Apartments Rarotonga

To confirm a short term accommodation booking a deposit of two nights rate is required. The deposit will be deducted from the account balance which is then due 30 days prior to arrival at Kakera Villa Apartments Rarotonga. Please use the account details on the deposit form for all payments.

Confirmation & Check In paper work

When confirming a Kakera Villa Apartments booking the Kakera Deposit Payment Form is required to be completed, scanned and returned to kakera@hotmail.co.nz. Fourteen days before arrival at Kakera Villa Apartments a check-in form will be email to booked guests for completion and return to the above email address. Please note, Credit Card details are required on this form and will only be used in the events outlined in Apartments Policy clause 5.

Minimum stay & refunds policy

Minimum stay: 5 nights. Cancellation over 90 days - full refund less \$75 booking fee and any bank charges. Within 90-60 days - 25% of total booking charge is due. 60-45 days - 35% of total booking charge is due. 45-30 days - 50% of total booking charge is due. Inside 30 days - 100% of the total booking charge is due. Part cancellations within 60 days incur a 25% per night cancelled fee. No shows full accommodation charge due. Full payment due 30 days prior to arrival for total booked dates and booked extra services.

Check-in: 12.30 am and **Check-out:** 10am. For guest comfort and to guarantee the apartment is available upon arrival at Kakera Villa Apartments we recommend prearranging an early check-in. An Early check- in is available from 5a.m. and late checkout until 6p.m. For rates and to express interest in arranging this extra service, fill in the extra service form on the booking confirmation form. This service is subject to availability.

Apartment Policy

1. No refunds will be given for early departure after check-in.
2. A full refund will be provided in the unforeseen event of a double booking situation.
3. Guests must be 14 years and over
4. Apartment occupancy must not exceeded listed maximum occupancy rate, a fee of NZ\$100 per night will apply for each additional guest/s.
5. Apartments need to be left in a tidy state with all rubbish deposited in the proved area or a cleaning fee of \$50 will apply.
6. Group gatherings, functions or parties are not permitted at Kakera Villa Apartments, and with consideration to all complex guests, Kakera has a quiet policy after 10pm a NZ\$90 fee will be charged if a noise control visit is required.
7. Any outstanding balance from accounts, extra services, extra guests, damage, breakages, apartment left untidy Kakera items removed are required to be paid for before departure, any outstanding balance will be deducted from the credit card details given on the on the check in form
8. Whilst every reasonable endeavour has been made for a safe and enjoyable stay at Kakera Villa Apartments injuries still, from time to time, occur. To the extent permitted by law, we are not responsible for any loss, damage, or injury arising from or connected in any way with your stay at Kakera Villa Apartments, no matter how that loss, damage or injury is caused and even if it may be attributable in any way to the carelessness of Kakera Villa Apartments Limited, its servants and/or its agents. By signing you have read and accept the Kakera Villa Apartments Terms and Conditions on your booking form you will you agree to indemnify Kakera Villa Apartments Limited, it's owners, servants and/or agents, against any claims that you, your estate or others may bring against us arising out of any such loss, damage or injury.

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