



Kakera Villa Apartments Rarotonga, Cook Islands

Its simple to making a Kakera booking,
complete the below form & email back to kakeraapts@gmail.com

Guest/s Name :x

Email Address :x

Phone Contact :x

You are booking

Apartment Karanga (max 5 guests) tick yes

Apartment Pepe (max 2 guests) tick yes

Check-In Date: x Time:

Check-Out Date: x Time:

Number of guests: (5th guest add 25\$ per night)

Stay cost calculator

Nights:
X \$330
+ 5th guest
= stay total \$ _____

NOTE: Check- in is 1.30pm & Check -out 10am

Payment Policy - At booking a 50 % of the total reservation cost deposit is payable with the balance payable 30 days prior to booking arrival date.

Payment Options.

- Transfer to **New Zealand Bank account.**
Account details will be emailed to you.

- **Credit card** - two step safely process

1. Provide card no below.

2. In a **separate email to kakeraapts@gmail.com** provide card expiry date & name on card.

- Transfer to **Australian bank account.**
Account details will be sent to you.
Converted from NZ\$ to AU\$ using the daily ANZ rate. Extra charges - NZ\$20 transfer fee

Optional information

Flight and Arrival details

Flight No :

Arrival date & time :

Transferring other accommodation:

Added Extras send me information

- Airport transfer Yes/ No
- Early/late check-in/out Yes/No

Yes I have read and agree to the

Kakera Term & Conditions (see below)

Signature x _____

Date x _____

Thank you for choosing to stay at Kakera



Kakera Villa Apartments Terms & Conditions - Terms and Conditions of Short and Mid Term Stays

Definitions:

1. Kakera Villa Apartments referred to as (Kakera)
2. Short stay: Short defined as any stay that is less than 30 Nights
3. Mid - Term stay: defined as any stay longer than 4 weeks but not more than 3 months
4. Nights: A night is occupancy from 1.30am – 10am the following day
5. Confirmation: A booking is deemed confirmed when a deposit is paid & a completed booking form has been received

Minimum stays

Minimum stay is 7 nights excepting during school holiday which is 10 nights

Confirming & Paying for a Kakera Booking Reservation

(a) To confirm an accommodation booking a deposit is required (see payment details below) all deposits payment will be deducted from the total balance.

b) When confirming a booking the Kakera Booking form is required to be completed and returned to kakeraapts@gmail.com

Payments details – currency is NZ\$

On booking a 50% of the total reservation cost is due . The balance is then due 30 days prior to arrival date.

Payment Terms

(a) Kakera accepts the following methods of payment: bank transfers, Visa and MasterCard credit cards.

(b) An additional service fee of 3% will apply to all credit card payments & NZ\$20 for deposits made into the Australian bank account.

(c) We kindly ask that all outstanding payments be settled before departure from Kakera. In the event of unpaid: accounts, damages or additional fees (see below) these costs will be deducted from the Bond provided. If none of the above costs apply a cash Bond will be refunded and credit card details disposed of.

Checking in upon arrival or at first arranged meeting with host

(a) **Check - in:** 1.30 pm and **Check - out:** 10am.

(b) On check-in at Kakera Villa Apartments or during the first meeting for after office hours arrivals, the Kakera check in form is required to be completed and credit card details taken for a bond of NZ\$500 where credit card is not available, a cash bond will be taken.

(c) For guest comfort and to guarantee the apartment is available upon arrival we recommend prearranging an early check-in which are available from 5am on the first day. Late check-out is available until 6pm which also needs to be pre-arranged. For rates and to express interest in arranging these services, fill in the added extras service area on the booking confirmation form or email us. This service is subject to availability.

Cancellation & Refunds

- Cancellation after booking confirmed up to 45 days prior to arrival - \$75 cancellation fee
- Cancellation after booking confirmed inside 31- 45 days before arrival - 50% of the total reservation cost will be charged
- Cancellation after booking confirmed inside 30 days before arrival, -100% of the total reservation cost will be charged,
- Bookings interrupted due to Covid -19 related issued payments will be held in credit to be allotted to other available reservations made at Kakera.
- Part cancellations the above cancellation charges will apply to the nights cancelled
No-shows full reservation cost charged.
No refunds will be given for early departure after check-in.
A full refund will be provided in the unforeseen event of a double booking situation
Applicable bank and credit card fee will be charged, where applicable see payment terms for details
- We recommend you purchase travel insurance for any unforeseen circumstances that may result in cancellation or any other claims

Damages and additional charges

(a) Any damages must be reported to the duty manager as soon as possible. All damages are the responsibility of the person who has confirmed the Kakera booking. Kakera reserves the right to charge for any damages at the cost of replacement or repair as in Rarotonga.

(b) Kakera will reserve the right to charge additional fees when there are visitors or guests staying that are not on the original booking form or part of the booking arrangement.

(c) Apartment occupancy must not exceed listed maximum occupancy rate, a fee of \$100 per night will apply for each additional guest/s. Where a special rate has been offered listed occupancy rates may not apply.

(d) Group gatherings, functions or parties are not permitted at Kakera a penalty charge of \$350 will apply.

(e) With consideration to all complex guests, Kakera has a quiet policy after 10pm a NZ\$90 fee will be charged if a noise control visit is required.

(e) The apartment/s needs to be left in a clean and tidy order; all rubbish is to be removed from the apartment. A cleaning fee of \$150 can apply if the apartment is not returned in clean order.

(f) These fees will include but are not limited to: damage, occupancy, cleaning, noise control, administration fees.

General Apartment Policy

(a) Due to all apartments having staircases we recommend all guests are able bodied.

Disclaimer Whilst every reasonable endeavour has been made for a safe and enjoyable stay at Kakera Villa Apartments injuries still, from time to time, occur. To the extent permitted by law, we are not responsible for any loss, damage, or injury arising from or connected in any way with your stay at Kakera Villa Apartments, no matter how that loss, damage or injury is caused and even if it may be attributable in any way to the carelessness of Kakera Villa Apartments Limited, its servants and/or its agents. By signing you have read and accept the Kakera Villa Apartments Terms and Conditions on your booking form you will agree to indemnify Kakera Villa Apartments Limited, its owners, servants and/or agents,

against any claims that you, your estate or others may bring against us arising out of any such loss, damage or injury. Kakerā Terms & Conditions are subject to change. The Cook Islands is the Legal Jurisdiction for Kakerā Villa Apartment Rarotonga Cook Islands.